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PARKWOOD DRIVE WATER MAIN REPLACEMENT PHASE 2 UPDATE TO OUR AFFECTED CUSTOMERS

As part of our ongoing efforts to enhance service and reliability to our customers, a **WSSC Water project is coming to your neighborhood**. It's all part of our commitment to strategically replace and rehabilitate the aging water and sewer mains throughout our service area.

As we get closer to construction, we plan to hold a community meeting to provide you and your neighbors with more details. In the meantime, please read this letter as it contains important information about this upcoming project.

Scope of Work

- WSSC Water will be replacing/rehabilitating 4.9 of miles of 8" and 10" water mains with new zinc-coated ductile iron pipe, which is expected to last at least 100 years.
- The current water mains were installed 70-100 years ago and are nearing the end of their life cycle.
- WSSC Water will replace the portion of the water service line between our water main and the property line connection.

Estimated Project Schedule

- Estimated design completion: **February 2023**
- Estimated construction start: **October 2023**
- Estimated construction duration: **3 Years**
- **The estimated project schedule may change based on issuance of permits, available funds, inclement weather, or delays in construction materials.**

Additional Information

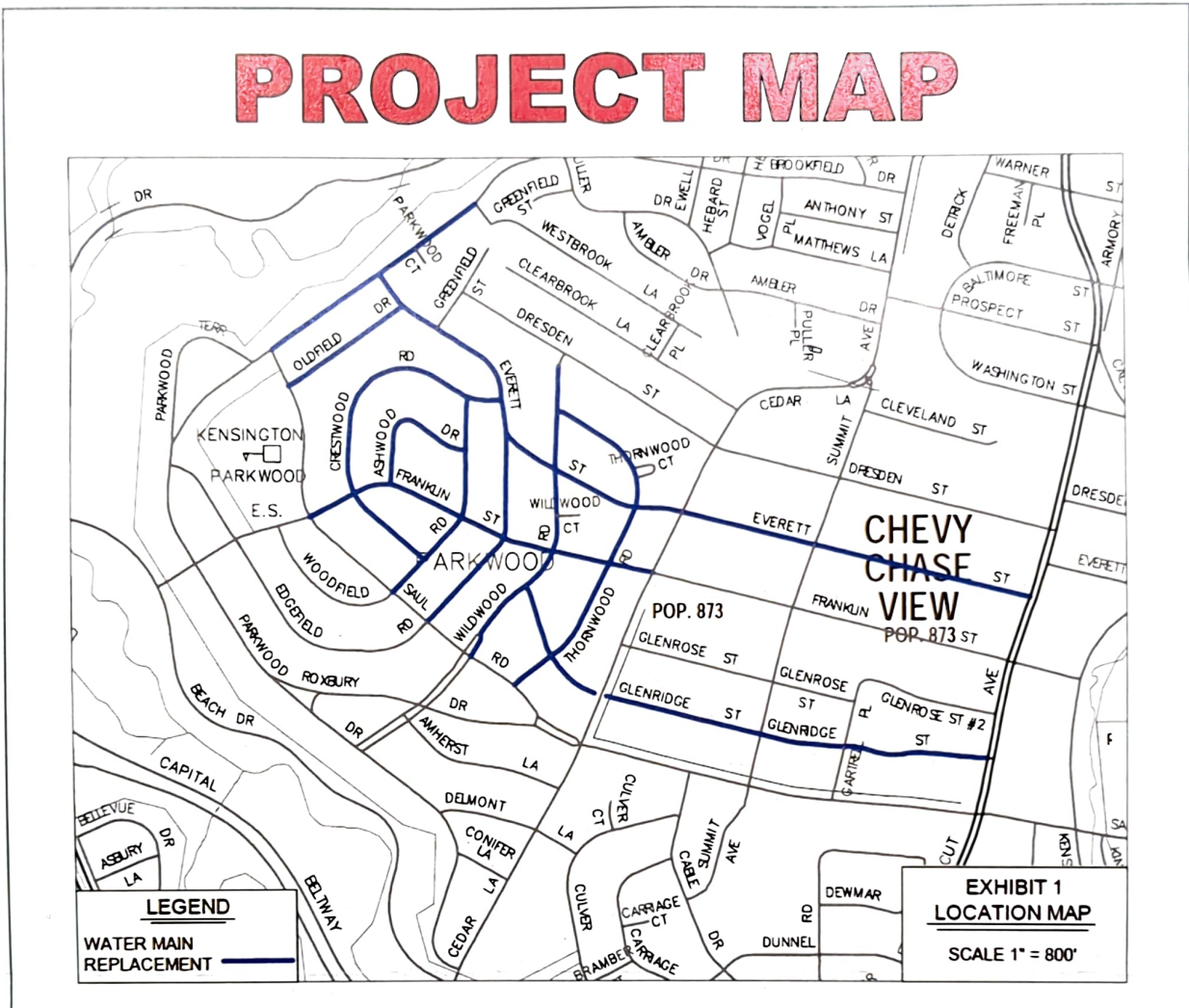
- **Some trees may have to be pruned or removed to accommodate the work. If any trees need to be removed, residents will be notified prior to construction. All tree removal and pruning will be supervised by a WSSC Water urban forester.**
- **Your water service may be interrupted for a few hours while the new main is being connected. Residents will receive a 48-hour advance notification for planned service interruptions.**
- **WSSC Water will provide residents at least 48-hour advance notification in the event of any parking restrictions and changes in work hours.**
- **WSSC Water will restore sidewalks, roadways and landscaping within 90 days of construction completion.**
- ***Projects completed during the winter months will be restored the following spring.***

Contact Information/Questions:

- **Project Manager, Darcy Male** 301.206.7141 or by e-mail at Darcy.Male@wsscwater.com and refer to Project No. **BR7271A22**.

- Contact WSSC Water's 24-Hour Emergency Call Center at [301.206.4002](tel:301.206.4002) in the event of a water or sewer emergency.
- Sign-up at www.wsscwater.com/CNS, to receive emails and/or text alerts so you can keep updated on work in your neighborhood.

PROJECT MAP



Directly Impacted Streets Include: Parkwood Drive, Everett Street, Parkwood Court, Oldfield Drive, Crestwood Road, Woodfield Road, Ashwood Drive, Franklin Street, Edgefield Road, Wildwood Road, Thornwood Road, Greenfield Street, Glenridge Street, Summit Avenue, Gartrell Place, and Connecticut Avenue.

We understand the inconvenience these types of projects can cause and appreciate your patience as we work to provide safe, seamless and satisfying water services, for our customers every day.